

House Rules of the Vranov Spiritual Center

Operator: Řád Nejmenších bratří svatého Františka z Pauly

Address: Vranov u Brna 7, 664 32

Introduction

Welcome to the Vranov Spiritual Center! Thank you for choosing our center for your stay, gatherings, or spiritual retreat.

It is our wish that you find peace, encouragement, and room for growth here - in prayer, silence, and community with others.

1. General Provisions

- These House Rules set out the basic operating conditions of the Vranov Spiritual Center (hereinafter referred to as the "Center") and are binding for all overnight guests, event participants, and casual visitors.
- The goal of the Center is to create a peaceful and dignified environment for spiritual renewal, quiet contemplation, shared fellowship, and rest.

2. Accommodation

- **Accommodation is available by prior reservation only.**
- **Check-in time is determined by prior arrangement with the management.**
- Upon arrival, each guest must present a **valid national ID card** or **passport**.
- Guests will receive **room keys** and be introduced to these **House Rules**.
- **Price lists for accommodation and hall rentals** are available on the Center's website.
- **Payment is due upon arrival (check-in)** via:
 1. Cash (CZK only)
 2. Bank transfer (by prior arrangement)
 3. QR code payment (available on-site)
- **Credit and debit cards are not accepted.**
- **Payments in currencies other than CZK are not accepted.**
- For **groups**, custom billing arrangements can be made, including invoice delivery via email after the stay.

3. Cancellation Policy

- Cancellations made **less than 48 hours prior to arrival** are subject to a cancellation fee of **50% of the total stay price**.
- However, we are always open to friendly and personal arrangements in case of unexpected circumstances. Please contact us at **+420 604 509 455** or by email at recepce@dc-vranov.cz

4. House Rules and Guidelines

- Guests are kindly requested to act respectfully towards others and with consideration for the spiritual nature of this venue.
- **Silence must be maintained** within the Center and its adjacent areas so as **not to disturb other guests**.
- Guests should ensure that their **attire and conduct remain appropriate and respectful**.
- **Smoking is strictly prohibited throughout the entire premises**.
- Excessive **consumption of alcohol is prohibited**.
- Each guest is **responsible for the equipment entrusted or lent to them**. Any **damage or loss must be reported immediately to the Center's office**.
- **Any suspected injury, sudden illness, or health issue must be reported immediately to the office**.
- **Moving furniture in the rooms is not permitted**.
- **Pets are not allowed**.
- Room keys must be returned **in person** upon departure. If forgotten, please send them back promptly by **registered mail**.

5. Chapel and Spiritual Spaces

- The chapel is open to all guests for personal prayer and communal worship.
- **Mobile phones may be brought into the chapel**.
- Please ensure that **all ringtones and notification sounds are turned off** to maintain a silent, reverent atmosphere.

6. Lecture Halls and Social Spaces

- Lecture halls and smaller meeting rooms are available upon prior agreement.
- **All users must follow the operator's instructions**, particularly regarding equipment use and cleanliness.
- After the event ends, **please return the room to its original condition**.

7. Final Provisions

These House Rules enter into force on the day of publication.

By their presence at the Center, each guest confirms that they have read and agree to respect these rules.

Closing Word

Thank you for visiting our spiritual home.

This place is meant to serve everyone - those seeking God, silence, rest, and a deeper understanding of themselves and others.

May your stay be filled with peace, light, and gratitude.

If you need anything during your time here, please do not hesitate to contact our staff. We are here for you.